

Charlene Jacomino

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SKILLS

Autodesk Maya
Adobe Photoshop
Adobe Premiere Pro
Substance Painter
Fine Arts
Graphic Design
Mac/ PC Proficient
Marketing
Customer Service
Baking a mean chocolate chip cookie

ACHIEVEMENTS

President's Listing at UCF
Spring '17,'18,'19'20 and Fall '17,'18,'19
Accepted into Character Animation Program
(one of 30 out of 120 Applicants)

EDUCATION

University of Central Florida
Spring 2017 - present
B.F.A. Character Animation
Graduation May 2021
3.73 GPA

Miami-Dade College

Spring 2010- Fall 2013
A.A. English and English Education

LANGUAGES

English and Spanish

EXPERIENCE

GameStop Assistant Manager (2012-2016)

- Coached and mentored employees by delivering training, guidance and performance monitoring.
- Provided leadership and direction for employees, supervising activities to drive productivity and efficiency.
- Cultivated customer loyalty by training team members in industry-leading service standards.
- Enhanced sales by implementing merchandising and promotional improvements.
- Maintained positive work ethic and commitment to providing excellent service to improve operations efficiency and customer satisfaction.
- Collaborated with the store manager to develop strategies for achieving sales and profit goals.
- Delegated daily tasks to team members to optimize team productivity.

TacoBell Shift Lead (2009-2013)

- Complied with all company safety procedures, policies and regulations to promote a safe working environment.
- Maintained composure and level-headed mentality during challenging situations to best resolve situations and serve business needs.
- Inspected incoming supplies to verify conformance with materials specifications and quality standards.
- Trained and supervised team members to maximize performance and meet daily objectives.
- Verified employee compliance with housekeeping, safety and sanitary requirements to protect team members and customers.
- Maintained visually appealing and effective displays for the entire store through use of lighting, and signage.
- Kept areas clean, neat and inspection-ready at all times, maintaining strict compliance with Food Safety guidelines to keep products within tight tolerances.